

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	Z_SCORE
NH	1-Dec-07	PO-1-01-6020	Average Response Time - Customer Service Record	EDI	Parity with Retail plus not more	0.30072	3.47026		96		333.145	3.16954	
NH	1-Dec-07	PO-1-01-6030	Average Response Time - Customer Service Record	CORBA	Parity with Retail plus not more	0.30072	1.12408		109		122.525	0.82336	
NH	1-Dec-07	PO-1-01-6050	Average Response Time - Customer Service Record	WEB GUI/LSI/W	Parity with Retail plus not more	0.30072	1.12838		3286		3707.873	0.82766	
NH	1-Dec-07	PO-1-02-6020	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more	0.57691	NA						
NH	1-Dec-07	PO-1-02-6030	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more	0.57691	1.79437		35		62.803	1.21746	
NH	1-Dec-07	PO-1-02-6050	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more	0.57691	1.374		1		1.374	0.79709	
NH	1-Dec-07	PO-1-03-6020	Average Response Time - Address Validation	EDI	Parity with Retail plus not more	2.60065	4.63809		93		431.343	2.03744	
NH	1-Dec-07	PO-1-03-6030	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more	2.60065	2.01994		752		1518.995	-0.58071	
NH	1-Dec-07	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more	2.60065	2.17661		2807		6109.755	-0.42404	
NH	1-Dec-07	PO-1-04-6020	Average Response Time - Product & Service Availa	EDI	Parity with Retail plus not more	5.9897	NA						
NH	1-Dec-07	PO-1-04-6050	Average Response Time - Product & Service Availa	WEB GUI/LSI/W	Parity with Retail plus not more	5.9897	3.41825		4		13.673	-2.57145	
NH	1-Dec-07	PO-1-05-6020	Average Response Time - Telephone Number Avail	EDI	Parity with Retail plus not more	3.41613	5.585		3		16.755	2.16887	
NH	1-Dec-07	PO-1-05-6030	Average Response Time - Telephone Number Avail	CORBA	Parity with Retail plus not more	3.41613	2.55373		178		454.564	-0.8624	
NH	1-Dec-07	PO-1-05-6050	Average Response Time - Telephone Number Avail	WEB GUI/LSI/W	Parity with Retail plus not more	3.41613	2.99015		59		176.419	-0.42598	
NH	1-Dec-07	PO-1-06-6020	Average Response Time - Mechanized Loop Qualifi	EDI	Parity with Retail plus not more	12.40574	4.22678		14		59.175	-8.17896	
NH	1-Dec-07	PO-1-06-6030	Average Response Time - Mechanized Loop Qualifi	CORBA	Parity with Retail plus not more	12.40574	NA						
NH	1-Dec-07	PO-1-06-6050	Average Response Time - Mechanized Loop Qualifi	WEB GUI/LSI/W	Parity with Retail plus not more	12.40574	3.7647		477		1795.766	-8.64104	
NH	1-Dec-07	PO-1-07-6020	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more	1.0793	3.92206		4378		17170.78	2.84276	
NH	1-Dec-07	PO-1-07-6030	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more	1.0793	1.16194		10336		12009.86	0.08264	
NH	1-Dec-07	PO-1-07-6050	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more	1.0793	5.4152		7359		39850.48	4.3359	
NH	1-Dec-07	PO-1-08-6020	% Timeouts	EDI	not greater than 0.33%		0		2549		0		
NH	1-Dec-07	PO-1-08-6030	% Timeouts	CORBA	not greater than 0.33%		0		1957		0		
NH	1-Dec-07	PO-1-08-6050	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%		0		9819		0		
NH	1-Dec-07	PO-1-09-6020	Parsed CSR	EDI	Parity with Retail plus not more	0.30072	3.37093		1999		6738.509	3.07021	
NH	1-Dec-07	PO-1-09-6030	Parsed CSR	CORBA	Parity with Retail plus not more	0.30072	1.00388		438		439.7	0.70316	
NH	1-Dec-07	PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%		100		0				
NH	1-Dec-07	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI	>=99.5%		100		0				
NH	1-Dec-07	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA	>=99.5%		100		0				
NH	1-Dec-07	PO-2-02-6060	OSS Interface Availability - Prime Time	Maintenance - Electronic	>=99.5%		100		0				
NH	1-Dec-07	PO-2-02-6080	OSS Interface Availability - Prime Time	Maintenance Web GUI (>=99.5%		100		0				
NH	1-Dec-07	PO-2-03-6010	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard		99.387		1.8				
NH	1-Dec-07	PO-2-03-6020	OSS Interface Availability - Non-Prime Time	EDI	No Standard		99.795		2.3				
NH	1-Dec-07	PO-2-03-6030	OSS Interface Availability - Non-Prime Time	CORBA	No Standard		99.864		1.1				
NH	1-Dec-07	PO-2-03-6060	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic	No Standard		100		0				
NH	1-Dec-07	PO-2-03-6080	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (No Standard		99.814		1				
NH	1-Dec-07	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale & UNE combine	80% within 30 Seconds		96.224		3162		3042		
NH	1-Dec-07	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale & UNE combine	80% within 30 Seconds		81.113		43535		35313		
NH	1-Dec-07	PO-4-01-6622	% Change Management Notices Sent on Time	Change Confirmation -	95%		NA						
NH	1-Dec-07	PO-4-01-6661	% Change Management Notices Sent on Time	Change Notification: Ty	95%		100		2		2		
NH	1-Dec-07	PO-4-01-6662	% Change Management Notices Sent on Time	Change Confirmation: T	95%		NA						
NH	1-Dec-07	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notification: Ty	95%		100		3		3		
NH	1-Dec-07	PO-4-02-6622	Change Management Notice - Delay one (1) to seve	Change Confirmation -	No Standard		NA						
NH	1-Dec-07	PO-4-02-6661	Change Management Notice - Delay one (1) to seve	Change Notification: Ty	No Standard		NA						
NH	1-Dec-07	PO-4-02-6662	Change Management Notice - Delay one (1) to seve	Change Confirmation: T	No Standard		NA						
NH	1-Dec-07	PO-4-02-6671	Change Management Notice - Delay one (1) to seve	Change Notification: Ty	No Standard		NA						
NH	1-Dec-07	PO-4-03-6622	Change Management Notice - Delay eight (8) plus d	Change Confirmation -	No delayed notices & documentation over	8	NA						
NH	1-Dec-07	PO-4-03-6661	Change Management Notice - Delay eight (8) plus d	Change Notification: Ty	No delayed notices & documentation over	8	NA						
NH	1-Dec-07	PO-4-03-6662	Change Management Notice - Delay eight (8) plus d	Change Confirmation: T	No delayed notices & documentation over	8	NA						
NH	1-Dec-07	PO-4-03-6671	Change Management Notice - Delay eight (8) plus d	Change Notification: Ty	No delayed notices & documentation over	8	NA						
NH	1-Dec-07	PO-5-01-6000	% On Time Notice of Interface Outage	Systems Metrics	95%		NA						
NH	1-Dec-07	PO-6-01-6000	Software Validation	Systems Metrics	<= 5%		R3		R3				
NH	1-Dec-07	PO-7-01-6000	% Software Problem Resolution Timeliness	Systems Metrics	>=95%		R3		R3		R3		
NH	1-Dec-07	PO-7-02-6000	Delay Hours - Software Resolution - Change - Trans	Systems Metrics	48 hours		R3						
NH	1-Dec-07	PO-7-03-6000	Delay Hours - Software Resolution - Change - Trans	Systems Metrics	10 days		R3						
NH	1-Dec-07	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transacti	Systems Metrics	48 hours		R3						
NH	1-Dec-07	FO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours		100						
NH	1-Dec-07	FO-8-02-6000	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours		NA						
NH	1-Dec-07	OR-1-02-2320	% On Time LSRC - Flow Through	Resale POTS/Pre-qualif	95% within 2 Hours		100		79		79		
NH	1-Dec-07	OR-1-02-3140	% On Time LSRC - Flow Through	UNE POTS Platform	95% within 2 Hours		99.737		762		760		
NH	1-Dec-07	OR-1-02-3331	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified	95% within 2 Hours		99.558		10181		10136		
NH	1-Dec-07	OR-1-04-2210	% On Time LSRC/ASRC - No Facility Check (Electr	Resale Specials DS0	95% within 48 Hours		NA						
NH	1-Dec-07	OR-1-04-2211	% On Time LSRC/ASRC - No Facility Check (Electr	Resale Specials DS1	95% within 48 Hours		NA						
NH	1-Dec-07	OR-1-04-2213	% On Time LSRC/ASRC - No Facility Check (Electr	Resale Specials DS3	95% within 48 Hours		NA						
NH	1-Dec-07	OR-1-04-2214	% On Time LSRC/ASRC - No Facility Check (Electr	Resale Specials (Non D	95% within 48 Hours		100		2		2		
NH	1-Dec-07	OR-1-04-2320	% On Time LSRC/ASRC - No Facility Check (Electr	Resale POTS/Pre-qualif	95% within 24 Hours		100		42		42		
NH	1-Dec-07	OR-1-04-2341	% On Time LSRC/ASRC - No Facility Check (Electr	Resale 2-Wire Digital S	95% within 72 Hours		100		10		10		

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NH	1-Dec-07	OR-1-04-3140	% On Time LSRC/ASRC - No Facility Check (Electr	UNE POTS Platform	95% within 24 Hours	97.56			41		40			
NH	1-Dec-07	OR-1-04-3210	% On Time LSRC/ASRC - No Facility Check (Electr	UNE Specials DS0	95% within 48 Hours	NA								
NH	1-Dec-07	OR-1-04-3331	% On Time LSRC/ASRC - No Facility Check (Electr	UNE Loop/Pre-qualified	95% within 24 Hours	98.832			514		508			
NH	1-Dec-07	OR-1-04-3340	% On Time LSRC/ASRC - No Facility Check (Electr	UNE 2-Wire xDSL - Line	95% within 72 Hours	100			2		2			
NH	1-Dec-07	OR-1-04-3341	% On Time LSRC/ASRC - No Facility Check (Electr	UNE 2-Wire Digital Sen	95% within 72 Hours	100			4		4			
NH	1-Dec-07	OR-1-04-3342	% On Time LSRC/ASRC - No Facility Check (Electr	UNE 2-Wire xDSL Loop	95% within 72 Hours	50			2		1			
NH	1-Dec-07	OR-1-06-2210	% On Time LSRC/ASRC - Facility Check (Electronic	Resale Specials DS0	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-2211	% On Time LSRC/ASRC - Facility Check (Electronic	Resale Specials DS1	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-2213	% On Time LSRC/ASRC - Facility Check (Electronic	Resale Specials DS3	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-2214	% On Time LSRC/ASRC - Facility Check (Electronic	Resale Specials (Non D	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-2320	% On Time LSRC/ASRC - Facility Check (Electronic	Resale POTS/Pre-qualif	95% within 72 Hours	100					10			
NH	1-Dec-07	OR-1-06-2341	% On Time LSRC/ASRC - Facility Check (Electronic	Resale 2-Wire Digital Si	95% within 72 Hours	NA								
NH	1-Dec-07	OR-1-06-3140	% On Time LSRC/ASRC - Facility Check (Electronic	UNE POTS Platform	95% within 72 Hours	100					9			
NH	1-Dec-07	OR-1-06-3210	% On Time LSRC/ASRC - Facility Check (Electronic	UNE Specials DS0	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-3211	% On Time LSRC/ASRC - Facility Check (Electronic	UNE Specials DS1	95% within five business days	100					266			
NH	1-Dec-07	OR-1-06-3213	% On Time LSRC/ASRC - Facility Check (Electronic	UNE Specials DS3	95% within five business days	100			4		4			
NH	1-Dec-07	OR-1-06-3214	% On Time LSRC/ASRC - Facility Check (Electronic	UNE Specials (Non DSC	95% within five business days	NA								
NH	1-Dec-07	OR-1-06-3331	% On Time LSRC/ASRC - Facility Check (Electronic	UNE Loop/Pre-qualified	95% within 72 Hours	100					34			
NH	1-Dec-07	OR-1-06-3341	% On Time LSRC/ASRC - Facility Check (Electronic	UNE 2-Wire Digital Sen	95% within 72 Hours	NA								
NH	1-Dec-07	OR-1-06-3342	% On Time LSRC/ASRC - Facility Check (Electronic	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA								
NH	1-Dec-07	OR-1-08-3210	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA								
NH	1-Dec-07	OR-1-10-3210	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA								
NH	1-Dec-07	OR-1-10-3211	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA								
NH	1-Dec-07	OR-1-10-3213	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA								
NH	1-Dec-07	OR-1-10-3214	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DSC	95% within six business days	NA								
NH	1-Dec-07	OR-1-12-5020	% On Time FOC	Interconnection Trunks (95% on time 10 Business Days	100			1		1			
NH	1-Dec-07	OR-1-12-5030	% On Time FOC	Interconnection Trunks (Negotiated Process	100			5		5			
NH	1-Dec-07	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnection Trunks (95% on time 10 Business Days	100			3		3			
NH	1-Dec-07	OR-1-19-5020	% On Time Response - Request for Inbound Augme	Verizon Inbound Augme	95% on time	NA								
NH	1-Dec-07	OR-1-19-5030	% On Time Response - Request for Inbound Augme	Verizon Inbound Augme	Negotiated Process	NA								
NH	1-Dec-07	OR-2-02-2320	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualif	95% within 2 Hours	100			48		48			
NH	1-Dec-07	OR-2-02-3140	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% within 2 Hours	98.989			99		98			
NH	1-Dec-07	OR-2-02-3331	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified	95% within 2 Hours	99.629			1935		1929			
NH	1-Dec-07	OR-2-04-2200	% On Time LSR/ASR Reject - No Facility Check (El	Resale Specials	95% within 48 Hours	NA								
NH	1-Dec-07	OR-2-04-2320	% On Time LSR/ASR Reject - No Facility Check (El	Resale POTS/Pre-qualif	95% within 24 Hours	100			13		13			
NH	1-Dec-07	OR-2-04-2341	% On Time LSR/ASR Reject - No Facility Check (El	Resale 2-Wire Digital Si	95% within 72 Hours	100			6		6			
NH	1-Dec-07	OR-2-04-3140	% On Time LSR/ASR Reject - No Facility Check (El	UNE POTS Platform	95% within 24 Hours	100			26		26			
NH	1-Dec-07	OR-2-04-3200	% On Time LSR/ASR Reject - No Facility Check (El	UNE Specials	95% within 48 Hours	NA								
NH	1-Dec-07	OR-2-04-3331	% On Time LSR/ASR Reject - No Facility Check (El	UNE Loop/Pre-qualified	95% within 24 Hours	99.367			158		157			
NH	1-Dec-07	OR-2-04-3340	% On Time LSR/ASR Reject - No Facility Check (El	UNE 2-Wire xDSL - Line	95% within 72 Hours	100			2		2			
NH	1-Dec-07	OR-2-04-3341	% On Time LSR/ASR Reject - No Facility Check (El	UNE 2-Wire Digital Sen	95% within 72 Hours	100			1		1			
NH	1-Dec-07	OR-2-04-3342	% On Time LSR/ASR Reject - No Facility Check (El	UNE 2-Wire xDSL Loop	95% within 72 Hours	100			2		2			
NH	1-Dec-07	OR-2-06-2200	% On Time LSR/ASR Reject - Facility Check (Electr	Resale Specials	95% within five (5) business days	NA								
NH	1-Dec-07	OR-2-06-2320	% On Time LSR/ASR Reject - Facility Check (Electr	Resale POTS/Pre-qualif	95% within 72 Hours	100			2		2			
NH	1-Dec-07	OR-2-06-2341	% On Time LSR/ASR Reject - Facility Check (Electr	Resale 2-Wire Digital Si	95% within 72 Hours	NA								
NH	1-Dec-07	OR-2-06-3140	% On Time LSR/ASR Reject - Facility Check (Electr	UNE POTS Platform	95% within 72 Hours	100			2		2			
NH	1-Dec-07	OR-2-06-3210	% On Time LSR/ASR Reject - Facility Check (Electr	UNE Specials DS0	95% within five (5) business days	NA								
NH	1-Dec-07	OR-2-06-3211	% On Time LSR/ASR Reject - Facility Check (Electr	UNE Specials DS1	95% within five (5) business days	100			41		41			
NH	1-Dec-07	OR-2-06-3213	% On Time LSR/ASR Reject - Facility Check (Electr	UNE Specials DS3	95% within five (5) business days	100			2		2			
NH	1-Dec-07	OR-2-06-3214	% On Time LSR/ASR Reject - Facility Check (Electr	UNE Specials (Non DSC	95% within five (5) business days	NA								
NH	1-Dec-07	OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Electr	UNE Loop/Pre-qualified	95% within 72 Hours	100								
NH	1-Dec-07	OR-2-06-3341	% On Time LSR/ASR Reject - Facility Check (Electr	UNE 2-Wire Digital Sen	95% within 72 Hours	NA								
NH	1-Dec-07	OR-2-06-3342	% On Time LSR/ASR Reject - Facility Check (Electr	UNE 2-Wire xDSL Loop	95% within 72 Hours	NA								
NH	1-Dec-07	OR-2-08-3200	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA								
NH	1-Dec-07	OR-2-10-3200	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA								
NH	1-Dec-07	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnection Trunks (95% on time less than or equal to seven (7)	NA								
NH	1-Dec-07	OR-2-12-5030	% On Time Trunk ASR Reject	Interconnection Trunks (Negotiated Process	100			17		17			
NH	1-Dec-07	OR-3-01-2000	% Rejects	Resale	No Standard	33.333			213		71			
NH	1-Dec-07	OR-3-01-3000	% Rejects	UNE	No Standard	16.102			14228		2291			
NH	1-Dec-07	OR-3-02-1000	% LSR Resubmission Not Rejected	Resale & UNE combine	95%	NA								
NH	1-Dec-07	OR-4-11-1000	% Completed orders with neither a PCN nor BCN se	Resale & UNE combine	0.25% of PCNs that received neither a PCN	0.06			8299		5			
NH	1-Dec-07	OR-4-16-1000	% Provisioning Completion Notifiers sent within one	Resale & UNE combine	95% of PCNs sent within one (1) business	99.59			8299		8265			
NH	1-Dec-07	OR-4-17-1000	% Billing Completion Notifiers sent on time	Resale & UNE combine	95.50%	97.457			8299		8088			
NH	1-Dec-07	OR-5-01-2000	% Flow Through - Total	Resale	No Standard Developed	55.555			144		80			
NH	1-Dec-07	OR-5-01-3112	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	77.655			819		636			
NH	1-Dec-07	OR-5-01-3121	% Flow Through - Total	UNE POTS - Other	No Standard Developed	96.251			9977		9603			

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NH	1-Dec-07	OR-5-01-3140	% Flow Through - Total	UNE POTS Platform	No Standard Developed	93.842			812		762			
NH	1-Dec-07	OR-5-03-2000	% Flow Through Achieved	Resale	95% for % flow-through achieved	95.238			84		80			
NH	1-Dec-07	OR-5-03-3112	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	96.072			662		636			
NH	1-Dec-07	OR-5-03-3121	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	98.22			9777		9603			
NH	1-Dec-07	OR-5-03-3140	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	98.961			770		762			
NH	1-Dec-07	OR-6-01-1000	% Service Order Accuracy	Resale and UNE Loop/Complex	95% Orders without Verizon Errors	89.242			409		365			
NH	1-Dec-07	OR-6-03-2000	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to \0				79		0			
NH	1-Dec-07	OR-6-03-3140	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to \0				59		0			
NH	1-Dec-07	OR-6-03-3331	% Accuracy - LSRC	UNE Loop/Complex/LNF	not more than 5% of LSRCs resent due to \0				642		0			
NH	1-Dec-07	OR-6-04-1040	% Accuracy - Directory Listing	All Directory Listings (cc)	95% orders without Verizon errors	98.728			472		466			
NH	1-Dec-07	OR-7-01-2000	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	98.029			203		199			
NH	1-Dec-07	OR-7-01-3140	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	99.561			912		908			
NH	1-Dec-07	OR-7-01-3331	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	99.967			12455		12451			
NH	1-Dec-07	OR-8-01-2000	% Acknowledgements on Time	Resale	95% within two (2) hours	100			38		38			
NH	1-Dec-07	OR-8-01-3000	% Acknowledgements on Time	UNE	95% within two (2) hours	100			11139		11139			
NH	1-Dec-07	OR-9-01-2000	% Acknowledgement Completeness	Resale	99%	100			38		38			
NH	1-Dec-07	OR-9-01-3000	% Acknowledgement Completeness	UNE	99%	100			11139		11139			
NH	1-Dec-07	OR-10-01-1000	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	100			11		11			
NH	1-Dec-07	OR-10-02-1000	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	100			11		11			
NH	1-Dec-07	OR-11-01-1130	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	75.134			559		420			
NH	1-Dec-07	OR-13-01-3520	% Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job	98% within four business days	NA								
NH	1-Dec-07	PR-1-01-2110	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with VZ Retail	0.4175	0.96	1188	25	496	24	1.50004	-1.4795	
NH	1-Dec-07	PR-1-01-2120	Average Interval Offered - Total No Dispatch	Resale POTS Residenc	Parity with VZ Retail	1.5011	NA	7208		10820		8.25588		
NH	1-Dec-07	PR-1-01-2341	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Ser	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-1-01-3140	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity with VZ Retail	1.34666	0.3	8403	200	11316	60	7.67641	4.5385	
NH	1-Dec-07	PR-1-01-3341	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Ser	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-1-01-3342	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loop	No Standard	6			2		12			
NH	1-Dec-07	PR-1-01-3343	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	2.42752	2.84615	1090	13	2646	37	1.1406	-1.3894	
NH	1-Dec-07	PR-1-01-3345	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	2.42752	2.13333	1090	15	2646	32	1.1406	1.0684	
NH	1-Dec-07	PR-1-02-2341	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Ser	Parity with VZ Retail	5	6.66666	3	3	15	20	3.4641	SS	
NH	1-Dec-07	PR-1-02-3341	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Ser	Parity with VZ Retail	5	3	3	4	15	12	3.4641	SS	
NH	1-Dec-07	PR-1-02-3342	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loop	No Standard	5.45762			59		322			
NH	1-Dec-07	PR-1-02-3343	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	2.94285	3	140	2	412	6	0.28817	SS	
NH	1-Dec-07	PR-1-02-3345	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	2.94285	NA	140		412		0.28817		
NH	1-Dec-07	PR-1-03-2110	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with VZ Retail	6.25925	2.13333	81	15	507	32	15.82938	3.1825	
NH	1-Dec-07	PR-1-03-2120	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residenc	Parity with VZ Retail	2.689	NA	373		1003		3.16139		
NH	1-Dec-07	PR-1-03-3112	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with VZ Retail	3.32599	2.64516	454	31	1510	82	7.37092	0.5556	
NH	1-Dec-07	PR-1-03-3140	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity with VZ Retail	3.32599	3.18181	454	33	1510	105	7.37092	-0.4481	
NH	1-Dec-07	PR-1-04-2100	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with VZ Retail	6.11111	6	9	1	55	6	5.92546	SS	
NH	1-Dec-07	PR-1-04-3112	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with VZ Retail	6.11111	28.8	9	5	55	144	5.92546	SS	
NH	1-Dec-07	PR-1-04-3140	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity with VZ Retail	6.11111	NA	9		55		5.92546		
NH	1-Dec-07	PR-1-05-2100	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with VZ Retail	9.21428	NA	14		129		4.91745		
NH	1-Dec-07	PR-1-05-3112	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with VZ Retail	9.21428	8	14	1	129	8	4.91745	SS	
NH	1-Dec-07	PR-1-05-3140	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity with VZ Retail	9.21428	NA	14		129		4.91745		
NH	1-Dec-07	PR-1-06-2210	Average Interval Offered - Specials DS0	DS0	Parity with VZ Retail	11.05555	9	18	2	199	18	4.06523	SS	
NH	1-Dec-07	PR-1-06-3210	Average Interval Offered - Specials DS0	DS0	Parity with VZ Retail	11.05555	NA	18		199		4.06523		
NH	1-Dec-07	PR-1-07-2211	Average Interval Offered - Specials DS1	DS1	Parity with VZ Retail	18.39534	NA	43		791		25.59681		
NH	1-Dec-07	PR-1-07-3211	Average Interval Offered - Specials DS1	DS1	Parity with VZ Retail	18.39534	7.47826	43	23	791	172	25.59681	5	
NH	1-Dec-07	PR-1-08-2213	Average Interval Offered - Specials DS3	DS3	Parity with VZ Retail	15	NA	1		15		0		
NH	1-Dec-07	PR-1-08-3213	Average Interval Offered - Specials DS3	DS3	Parity with VZ Retail	15	NA	1		15		0		
NH	1-Dec-07	PR-1-09-3511	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA								
NH	1-Dec-07	PR-1-09-3512	Average Interval Offered - Total	UNE EEL Loop	No Standard	8.9		10			89			
NH	1-Dec-07	PR-1-09-3530	Average Interval Offered - Total	UNE IOF	No Standard	12.625		8			101			
NH	1-Dec-07	PR-1-09-5020	Average Interval Offered - Total	Interconnection Trunks (Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-1-09-5030	Average Interval Offered - Total	Interconnection Trunks (Parity with VZ Retail	NA	61		1		61			
NH	1-Dec-07	PR-1-12-2103	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with VZ Retail	2.42087	3.22807	5251	57	12712	184	4.43805	-1.3125	
NH	1-Dec-07	PR-1-12-2200	Average Interval Offered - Disconnects	Resale Specials	Parity with VZ Retail	13.9034	NA	176		2447		14.49361		
NH	1-Dec-07	PR-1-12-3133	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with VZ Retail	2.42087	3.71428	5251	826	12712	3068	4.43805	-5	
NH	1-Dec-07	PR-1-12-3200	Average Interval Offered - Disconnects	UNE Specials	Parity with VZ Retail	13.9034	5.2	176	40	2447	208	14.49361	5	
NH	1-Dec-07	PR-1-13-3525	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic	No Standard	NA								
NH	1-Dec-07	PR-1-13-3529	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic	No Standard	NA								
NH	1-Dec-07	PR-3-01-2100	% Completed in one (1) Day one (1) to five (5) Lines	Resale POTS	Parity with VZ Retail	80.745	88.888	4799	9	3875	8			1.0542
NH	1-Dec-07	PR-3-01-3140	% Completed in one (1) Day one (1) to five (5) Lines	UNE POTS Platform	Parity with VZ Retail	80.745	95.906	4799	171	3875	164	5		
NH	1-Dec-07	PR-3-03-3343	% Completed in three (3) Days one (1) to five (5) Lines	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	99.451		911	11	906	11	5		
NH	1-Dec-07	PR-3-03-3343a	% Completed in three (3) Days one (1) to five (5) Lines	UNE 2-Wire xDSL - Line	95% within the lesser of three (3) business	100		911	11	906	11	5		
NH	1-Dec-07	PR-3-03-3345	% Completed in three (3) Days one (1) to five (5) Lines	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	99.451	100	911	14	906	14	5		

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	STANDARD_DEV	Z_SCORE
NH	1-Dec-07	PR-3-03-3345a	% Completed in three (3) Days one (1) to five (5) Li	UNE 2-Wire xDSL - Line	95% within the lesser of three (3) business	100			14		14			
NH	1-Dec-07	PR-3-06-2100	% Completed in three (3) Days one (1) to five (5) Li	Resale POTS	Parity with VZ Retail	74.736	100	285	9	213	9			5
NH	1-Dec-07	PR-3-06-3113	% Completed in three (3) Days one (1) to five (5) Li	UNE POTS Loop New	Parity with VZ Retail	74.736	82.608	285	23	213	19			1.1038
NH	1-Dec-07	PR-3-06-3140	% Completed in three (3) Days one (1) to five (5) Li	UNE POTS Platform	Parity with VZ Retail	74.736	75	285	24	213	18			0.2394
NH	1-Dec-07	PR-3-08-3534	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loop	95%		100		59		59			
NH	1-Dec-07	PR-3-09-2100	% Completed in five (5) Days one (1) to five (5) Lin	Resale POTS	Parity with VZ Retail	92.28	100	285	9	263	9			5
NH	1-Dec-07	PR-3-09-3113	% Completed in five (5) Days one (1) to five (5) Lin	UNE POTS Loop New	Parity with VZ Retail	92.28	95.652	285	23	263	22			1.0091
NH	1-Dec-07	PR-3-09-3140	% Completed in five (5) Days one (1) to five (5) Lin	UNE POTS Platform	Parity with VZ Retail	92.28	100	285	24	263	24			5
NH	1-Dec-07	PR-3-10-3341	% Completed in six (6) Days one (1) to five (5) Line	UNE 2-Wire Digital Loop	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Line	UNE 2-Wire xDSL Loop	95%		98		50		49			
NH	1-Dec-07	PR-3-11-3528	% Completed in 10 Business Days	UNE POTS Loop Basic	95%		100		2		2			
NH	1-Dec-07	PR-3-12-3531	% Completed in 15 Business Days	UNE POTS Loop Large	No Standard		NA							
NH	1-Dec-07	PR-3-12-3532	% Completed in 15 Business Days	UNE POTS Loop Large	No Standard		NA							
NH	1-Dec-07	PR-3-13-3531	% Completed in 26 Business Days	UNE POTS Loop Large	98%		NA							
NH	1-Dec-07	PR-3-13-3532	% Completed in 26 Business Days	UNE POTS Loop Large	98%		NA							
NH	1-Dec-07	PR-4-01-2210	% Missed Appointment - Verizon - Total	Resale Specials DS0	Parity with VZ Retail	0	0	18	2	0	0			SS
NH	1-Dec-07	PR-4-01-2211	% Missed Appointment - Verizon - Total	Resale Specials DS1	Parity with VZ Retail	8.333	NA	36	3					
NH	1-Dec-07	PR-4-01-2213	% Missed Appointment - Verizon - Total	Resale Specials DS3	Parity with VZ Retail	100	NA	1	1					
NH	1-Dec-07	PR-4-01-2214	% Missed Appointment - Verizon - Total	Resale Specials (Non D	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-4-01-3210	% Missed Appointment - Verizon - Total	UNE Specials DS0	Parity with VZ Retail	0	NA	18		0				
NH	1-Dec-07	PR-4-01-3211	% Missed Appointment - Verizon - Total	UNE Specials DS1	Parity with VZ Retail	8.333	4.651	36	43	3	2			1.1306
NH	1-Dec-07	PR-4-01-3213	% Missed Appointment - Verizon - Total	UNE Specials DS3	Parity with VZ Retail	100	NA	1	1					
NH	1-Dec-07	PR-4-01-3214	% Missed Appointment - Verizon - Total	UNE Specials (Non DSC	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-4-01-3510	% Missed Appointment - Verizon - Total	UNE EEL	Parity with VZ Retail	8.333	8.333	36	12	3	1			0.6528
NH	1-Dec-07	PR-4-01-3530	% Missed Appointment - Verizon - Total	UNE IOF	Parity with VZ Retail	100	0	1	8	1	0			SS
NH	1-Dec-07	PR-4-02-2100	Average Delay Days - Total	Resale POTS	Parity with VZ Retail	7.92052	4	151	2	1196	8		27.19252	SS
NH	1-Dec-07	PR-4-02-2200	Average Delay Days - Total	Resale Specials	Parity with VZ Retail	2.25	NA	4	9				2.5	
NH	1-Dec-07	PR-4-02-2341	Average Delay Days - Total	Resale 2-Wire Digital S	Parity with VZ Retail	NA	NA							
NH	1-Dec-07	PR-4-02-3100	Average Delay Days - Total	UNE POTS	Parity with VZ Retail	7.92052	1	151	1	1196	1		27.19252	SS
NH	1-Dec-07	PR-4-02-3200	Average Delay Days - Total	UNE Specials	Parity with VZ Retail	2.25	2	4	2	9	4		2.5	SS
NH	1-Dec-07	PR-4-02-3341	Average Delay Days - Total	UNE 2-Wire Digital Sen	Parity with VZ Retail	NA	1		1		1			
NH	1-Dec-07	PR-4-02-3342	Average Delay Days - Total	UNE 2-Wire xDSL Loop	Parity with VZ Retail	NA	49		1		49			
NH	1-Dec-07	PR-4-02-3343	Average Delay Days - Total	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 2 4423	NA	NA	52		127			2.8657	
NH	1-Dec-07	PR-4-02-3345	Average Delay Days - Total	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 2 4423	NA	NA	52		127			2.8657	
NH	1-Dec-07	PR-4-02-3510	Average Delay Days - Total	UNE EEL	Parity with VZ Retail	1	1	3	1	3	1		0	SS
NH	1-Dec-07	PR-4-02-3530	Average Delay Days - Total	UNE IOF	Parity with VZ Retail	6	NA	1		6			0	
NH	1-Dec-07	PR-4-02-5000	Average Delay Days - Total	Interconnection Trunks (None: Analysis Only			NA							
NH	1-Dec-07	PR-4-03-2100	% Missed Appointment - Customer	Resale POTS	No Standard	8.45			71		6			
NH	1-Dec-07	PR-4-03-2200	% Missed Appointment - Customer	Resale Specials	No Standard	0			2		0			
NH	1-Dec-07	PR-4-03-2341	% Missed Appointment - Customer	Resale 2-Wire Digital S	No Standard	0			3		0			
NH	1-Dec-07	PR-4-03-3100	% Missed Appointment - Customer	UNE POTS	No Standard	2.796			608		17			
NH	1-Dec-07	PR-4-03-3200	% Missed Appointment - Customer	UNE Specials	No Standard	58.823			51		30			
NH	1-Dec-07	PR-4-03-3341	% Missed Appointment - Customer	UNE 2-Wire Digital Sen	No Standard	33.333			6		2			
NH	1-Dec-07	PR-4-03-3342	% Missed Appointment - Customer	UNE 2-Wire xDSL Loop	No Standard	2.325			86		2			
NH	1-Dec-07	PR-4-03-3343	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line	No Standard	0			12		0			
NH	1-Dec-07	PR-4-03-3345	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line	No Standard	0			16		0			
NH	1-Dec-07	PR-4-03-3510	% Missed Appointment - Customer	UNE EEL	No Standard	33.333			12		4			
NH	1-Dec-07	PR-4-03-3530	% Missed Appointment - Customer	UNE IOF	No Standard	100			7		7			
NH	1-Dec-07	PR-4-03-5000	% Missed Appointment - Customer	Interconnection Trunks (No Standard		0			336		0			
NH	1-Dec-07	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	Parity with VZ Retail	9.312	6.451	1600	31	149	2			0.8344
NH	1-Dec-07	PR-4-04-2341	% Missed Appointment - Verizon - Dispatch	Resale 2-Wire Digital S	Parity with VZ Retail	0	0	6	3	0	0			SS
NH	1-Dec-07	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE POTS Loop New	Parity with VZ Retail	9.312	1	1600	100	149	1			3.7993
NH	1-Dec-07	PR-4-04-3140	% Missed Appointment - Verizon - Dispatch	UNE POTS Platform	Parity with VZ Retail	9.312	0	1600	69	149	0			5
NH	1-Dec-07	PR-4-04-3341	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	20	6	5	0	1			SS
NH	1-Dec-07	PR-4-04-3343	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 5.828	0	0	652	1	38	0			SS
NH	1-Dec-07	PR-4-04-3345	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 5.828	NA	NA	652		38				
NH	1-Dec-07	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	Parity with VZ Retail	0.018	0	10544	40	2	0			5
NH	1-Dec-07	PR-4-05-2341	% Missed Appointment - Verizon - No Dispatch	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA		2		0			
NH	1-Dec-07	PR-4-05-3113	% Missed Appointment - Verizon - No Dispatch	UNE POTS Loop New	Parity with VZ Retail	0.018	0	10544	12	2	0			5
NH	1-Dec-07	PR-4-05-3140	% Missed Appointment - Verizon - No Dispatch	UNE POTS Platform	Parity with VZ Retail	0.018	0	10544	425	2	0			5
NH	1-Dec-07	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	0	2	1	0	0			SS
NH	1-Dec-07	PR-4-05-3343	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 0.611	0	0	1472	11	9	0			5
NH	1-Dec-07	PR-4-05-3345	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Line	Parity with VAD/DSNO and R: 0.611	0	0	1472	16	9	0			5
NH	1-Dec-07	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP	95% on time	99.854			2751		2747			
NH	1-Dec-07	PR-4-08-2200	% Missed Appointment - Customer - Due to Late Or	Resale Specials	No Standard	0			2		0			
NH	1-Dec-07	PR-4-08-2341	% Missed Appointment - Customer - Due to Late Or	Resale 2-Wire Digital S	No Standard	0			3		0			

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	STANDARD_DEV	Z_SCORE
NH	1-Dec-07	PR-4-08-3200	% Missed Appointment - Customer - Due to Late O	UNE Specials	No Standard	0			63		0			
NH	1-Dec-07	PR-4-08-3341	% Missed Appointment - Customer - Due to Late O	UNE 2-Wire Digital Sen	No Standard	0			6		0			
NH	1-Dec-07	PR-4-08-3342	% Missed Appointment - Customer - Due to Late O	UNE 2-Wire xDSL Loop	No Standard	0			86		0			
NH	1-Dec-07	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loop	95% on time	98.734			79		78			
NH	1-Dec-07	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnection Trunks (95% on time	100			336		336			
NH	1-Dec-07	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	Parity with VZ Retail	1.625	6.451	1600	31	26	2			-1.2967
NH	1-Dec-07	PR-5-01-2200	% Missed Appointment - Verizon - Facilities	Resale Specials	Parity with VZ Retail	0	0	48	2	0	0			SS
NH	1-Dec-07	PR-5-01-2341	% Missed Appointment - Verizon - Facilities	Resale 2-Wire Digital S	Parity with VZ Retail	0	0	6	3	0	0			SS
NH	1-Dec-07	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE POTS Loop	Parity with VZ Retail	1.625	0	1600	102	26	0			5
NH	1-Dec-07	PR-5-01-3140	% Missed Appointment - Verizon - Facilities	UNE POTS Platform	Parity with VZ Retail	1.625	0	1600	69	26	0			5
NH	1-Dec-07	PR-5-01-3200	% Missed Appointment - Verizon - Facilities	UNE Specials	Parity with VZ Retail	0	1.785	48	56	0	1			0.0966
NH	1-Dec-07	PR-5-01-3341	% Missed Appointment - Verizon - Facilities	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	0	6	5	0	0			SS
NH	1-Dec-07	PR-5-01-3342	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL Loop	Parity with VADI/DSNO and R	0.759	0	658	84	5	0			5
NH	1-Dec-07	PR-5-01-3343	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.759	0	658	1	5	0			SS
NH	1-Dec-07	PR-5-01-3345	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.759	NA	658		5				
NH	1-Dec-07	PR-5-01-5000	% Missed Appointment - Verizon - Facilities	Interconnection Trunks (Parity with VZ Retail	0	0	116	336	0	0			5
NH	1-Dec-07	PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with VZ Retail	0.625	0	1600	31	10	0			5
NH	1-Dec-07	PR-5-02-2200	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with VZ Retail	0	0	48	2	0	0			SS
NH	1-Dec-07	PR-5-02-2341	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital S	Parity with VZ Retail	0	0	6	3	0	0			SS
NH	1-Dec-07	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with VZ Retail	0.625	0	1600	102	10	0			5
NH	1-Dec-07	PR-5-02-3140	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity with VZ Retail	0.625	0	1600	69	10	0			5
NH	1-Dec-07	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with VZ Retail	0	0	48	56	0	0			5
NH	1-Dec-07	PR-5-02-3341	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Sen	Parity with VZ Retail	0	0	6	5	0	0			SS
NH	1-Dec-07	PR-5-02-3342	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loop	Parity with VADI/DSNO and R	0.151	0	658	84	1	0			5
NH	1-Dec-07	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.151	0	658	1	1	0			SS
NH	1-Dec-07	PR-5-02-3345	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.151	NA	658		1				
NH	1-Dec-07	PR-5-02-5000	% Orders Held for Facilities > 15 Days	Interconnection Trunks (Parity with VZ Retail	0	0	116	336	0	0			5
NH	1-Dec-07	PR-5-03-5000	% Orders Held for Facilities > 60 Days	Interconnection Trunks (Parity with VZ Retail	0	0	116	336	0	0			5
NH	1-Dec-07	PR-5-04-3112	% Orders Cancelled (> five (5) days) after Due Date	UNE POTS Loop	No Standard	0	0		111		0			
NH	1-Dec-07	PR-5-04-3200	% Orders Cancelled (> five (5) days) after Due Date	UNE Specials	No Standard	0	0		32		0			
NH	1-Dec-07	PR-5-04-3341	% Orders Cancelled (> five (5) days) after Due Date	UNE 2-Wire Digital Sen	No Standard	0	0		2		0			
NH	1-Dec-07	PR-5-04-3342	% Orders Cancelled (> five (5) days) after Due Date	UNE 2-Wire xDSL Loop	No Standard	0	0		84		0			
NH	1-Dec-07	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	Parity with VZ Retail for Found	3.755	1.36	9319	147	350	2			1.9657
NH	1-Dec-07	PR-6-01-2200	% Installation Troubles reported within 30 Days	Resale Specials	Parity with VZ Retail for Found	0.819	50	122	2	1	1			SS
NH	1-Dec-07	PR-6-01-2341	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital S	Parity with VZ Retail for Found	0	0	41	24	0	0			5
NH	1-Dec-07	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE POTS - Loop - Nex	Parity with VZ Retail for Found	5.815	5.138	2373	253	138	13			0.5587
NH	1-Dec-07	PR-6-01-3140	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity with VZ Retail for Found	3.755	2.048	9319	781	350	16			2.7369
NH	1-Dec-07	PR-6-01-3200	% Installation Troubles reported within 30 Days	UNE Specials	Parity with VZ Retail for Found	0.819	1.587	122	63	1	1			0.167
NH	1-Dec-07	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Sen	Parity with VZ Retail for Found	5.815	14.285	2373	7	138	1			-0.4012
NH	1-Dec-07	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loop	Parity with VZ Retail for Found	5.815	6.956	2373	115	138	8			-0.3544
NH	1-Dec-07	PR-6-01-3343	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	3.564	0	2020	13	72	0			5
NH	1-Dec-07	PR-6-01-3345	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	3.564	0	2020	16	72	0			5
NH	1-Dec-07	PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnection Trunks (Parity with VZ Retail for Found	0	0	116	336	0	0			5
NH	1-Dec-07	PR-6-02-3520	% Installation Troubles reported within seven (7) Da	UNE Loop Basic Hot Cu	2%	0.327			305		1			
NH	1-Dec-07	PR-6-02-3523	% Installation Troubles reported within seven (7) Da	UNE Loop - Large Job	† 2%	NA								
NH	1-Dec-07	PR-6-02-3525	% Installation Troubles reported within seven (7) Da	UNE Loop - Batch Hot C	2%	NA								
NH	1-Dec-07	PR-6-03-2100	% Installation Troubles reported within 30 Days - FC	Resale POTS	No Standard	2.721			147		4			
NH	1-Dec-07	PR-6-03-2200	% Installation Troubles reported within 30 Days - FC	Resale Specials	No Standard	0			2		0			
NH	1-Dec-07	PR-6-03-2341	% Installation Troubles reported within 30 Days - FC	Resale 2-Wire Digital S	No Standard	8.333			24		2			
NH	1-Dec-07	PR-6-03-3112	% Installation Troubles reported within 30 Days - FC	UNE POTS Loop	No Standard	7.304			575		42			
NH	1-Dec-07	PR-6-03-3140	% Installation Troubles reported within 30 Days - FC	UNE POTS Platform	No Standard	2.688			781		21			
NH	1-Dec-07	PR-6-03-3200	% Installation Troubles reported within 30 Days - FC	UNE Specials	No Standard	17.46			63		11			
NH	1-Dec-07	PR-6-03-3341	% Installation Troubles reported within 30 Days - FC	UNE 2-Wire Digital Sen	No Standard	14.285			7		1			
NH	1-Dec-07	PR-6-03-3342	% Installation Troubles reported within 30 Days - FC	UNE 2-Wire xDSL Loop	No Standard	3.478			115		4			
NH	1-Dec-07	PR-6-03-3343	% Installation Troubles reported within 30 Days - FC	UNE 2-Wire xDSL - Lin	No Standard	0			13		0			
NH	1-Dec-07	PR-6-03-3345	% Installation Troubles reported within 30 Days - FC	UNE 2-Wire xDSL - Lin	No Standard	6.25			16		1			
NH	1-Dec-07	PR-6-03-5000	% Installation Troubles reported within 30 Days - FC	Interconnection Trunks (No Standard	0			336		0			
NH	1-Dec-07	PR-8-01-2100	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with Verizon Retail	0.304	0	12144	71	37	0			5
NH	1-Dec-07	PR-8-01-2200	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with Verizon Retail	0	0	55	2	0	0			SS
NH	1-Dec-07	PR-8-01-2341	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital S	Parity with Verizon Retail	0	0	8	3	0	0			SS
NH	1-Dec-07	PR-8-01-3100	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with Verizon Retail	0.304	0	12144	608	37	0			5
NH	1-Dec-07	PR-8-01-3200	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with Verizon Retail	0	0	55	43	0	0			5
NH	1-Dec-07	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Sen	Parity with Verizon Retail	0	0	8	6	0	0			SS
NH	1-Dec-07	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0	1.162	18	86	0	1			0.9421
NH	1-Dec-07	PR-8-01-3343	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.187	0	2130	12	4	0			5
NH	1-Dec-07	PR-8-01-3345	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Lin	Parity with VADI/DSNO and R	0.187	0	2130	16	4	0			5

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	STANDARD_DEV	Z_SCORE
NH	1-Dec-07	PR-8-01-3510	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with Verizon Retail	0	0	36	12	0	0			5
NH	1-Dec-07	PR-8-01-3530	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with Verizon Retail	0	0	1	8	0	0			SS
NH	1-Dec-07	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (Parity with Verizon Retail	80	0	5	4	4	0			SS
NH	1-Dec-07	PR-8-02-2100	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with Verizon Retail	0.205	0	12144	71	25	0			5
NH	1-Dec-07	PR-8-02-2200	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with Verizon Retail	0	0	55	2	0	0			SS
NH	1-Dec-07	PR-8-02-2341	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital S	Parity with Verizon Retail	0	0	8	3	0	0			SS
NH	1-Dec-07	PR-8-02-3100	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with Verizon Retail	0.205	0	12144	608	25	0			5
NH	1-Dec-07	PR-8-02-3200	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with Verizon Retail	0	0	55	43	0	0			5
NH	1-Dec-07	PR-8-02-3341	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Sen	Parity with Verizon Retail	0	0	8	6	0	0			SS
NH	1-Dec-07	PR-8-02-3342	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0	1.162	18	86	0	1			0.9421
NH	1-Dec-07	PR-8-02-3343	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.187	0	2130	12	4	0			5
NH	1-Dec-07	PR-8-02-3345	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.187	0	2130	16	4	0			5
NH	1-Dec-07	PR-8-02-3510	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with Verizon Retail	0	0	36	12	0	0			5
NH	1-Dec-07	PR-8-02-3530	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with Verizon Retail	0	0	1	8	0	0			SS
NH	1-Dec-07	PR-8-02-5000	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (Parity with Verizon Retail	0	0	5	4	0	0			SS
NH	1-Dec-07	PR-9-01-3520	% On Time Performance - Hot Cut	UNE Loop - Basic Hot C	95% Completed Within Window	100	NA		117		117			
NH	1-Dec-07	PR-9-01-3523	% On Time Performance - Hot Cut	UNE Loop - Large Job	95% Completed Within Window	NA	NA							
NH	1-Dec-07	PR-9-01-3525	% On Time Performance - Hot Cut	UNE Loop - Batch Hot C	95% Completed Within Window	NA	NA							
NH	1-Dec-07	PR-9-04-3525	% On Time Batch Due Date	UNE Loop - Batch Hot C	95% within six business days	NA	NA							
NH	1-Dec-07	PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot	Cut Parity with Verizon Retail	17.94306	21.55	113	1	121654	1293	16.0386		SS
NH	1-Dec-07	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more	9.17823	3.9328		783		3079.39	-5.24548		
NH	1-Dec-07	MR-1-02-6050	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more	7.7349	2.08117		286		595.216	-5.65373		
NH	1-Dec-07	MR-1-03-6050	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more	8.53318	1.79947		23		41.388	-6.73371		
NH	1-Dec-07	MR-1-04-6050	Average Response Time - Request Cancellation of	LSI-TA	Parity with Retail plus not more	9.08884	3.23766		3		9.713	-5.85118		
NH	1-Dec-07	MR-1-05-6050	Average Response Time - Trouble Report History (t	LSI-TA	Parity with Retail plus not more	8.98585	4.74501		406		1926.476	-4.24084		
NH	1-Dec-07	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more	67.79829	54.3168		2202		119605.603	-13.48149		
NH	1-Dec-07	MR-1-07-6060	% On-Time Ticket Closure on Bonded Open Tickets	EBTA	98% on-time	99.252	98.708		1740		1727			
NH	1-Dec-07	MR-1-07-6095	% On-Time Ticket Closure on Bonded Open Tickets	TAXI	98% on-time	98.708	98.708		3019		2980			
NH	1-Dec-07	MR-1-08-6060	% On-Time - Create Trouble	EBTA	95% within 2 minutes	100	100		1893		1893			
NH	1-Dec-07	MR-1-08-6095	% On-Time - Create Trouble	TAXI	95% within 2 minutes	100	100		3219		3219			
NH	1-Dec-07	MR-1-09-6060	% On-Time - Status Trouble	EBTA	95% within 2 minutes	100	100		578		578			
NH	1-Dec-07	MR-1-09-6095	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA							
NH	1-Dec-07	MR-1-10-6060	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	100	100		217		217			
NH	1-Dec-07	MR-1-10-6095	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	100	100		1278		1278			
NH	1-Dec-07	MR-1-11-6060	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA							
NH	1-Dec-07	MR-1-11-6095	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	100	100		39		39			
NH	1-Dec-07	MR-1-12-6060	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	100	100		2392		2392			
NH	1-Dec-07	MR-1-12-6095	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	96.103	96.103		770		740			
NH	1-Dec-07	MR-2-01-2200	Network Trouble Report Rate	Resale Specials	Parity with Verizon Retail	0.208	0.443	31154	676	65	3			-0.9321
NH	1-Dec-07	MR-2-01-3200	Network Trouble Report Rate	UNE Specials	Parity with Verizon Retail	0.208	1.202	31154	3991	65	48			-5
NH	1-Dec-07	MR-2-01-5000	Network Trouble Report Rate	Interconnection Trunks (Parity with Verizon Retail	0	0	67024	46989	0	0			5
NH	1-Dec-07	MR-2-02-2100	Network Trouble Report Rate - Loop	Resale POTS	Parity with Verizon Retail	0.73	0.425	470039	9172	3434	39			3.748
NH	1-Dec-07	MR-2-02-2341	Network Trouble Report Rate - Loop	Resale 2-Wire Digital S	Parity with Verizon Retail	0.165	0	1817	204	3	0			5
NH	1-Dec-07	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with Verizon Retail	0.73	0.373	470039	37976	3434	142			5
NH	1-Dec-07	MR-2-02-3140	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity with Verizon Retail	0.73	0.521	470039	28009	3434	146			4.2535
NH	1-Dec-07	MR-2-02-3341	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loop	Parity with Verizon Retail	0.728	0.861	471856	929	3437	8			-0.3404
NH	1-Dec-07	MR-2-02-3342	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0.728	0.128	471856	4683	3437	6			5
NH	1-Dec-07	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.122	0.178	83212	559	102	1			-0.0039
NH	1-Dec-07	MR-2-02-3345	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.122	0	83212	8	102	0			5
NH	1-Dec-07	MR-2-03-2100	Network Trouble Report Rate - Central Office	Resale POTS	Parity with Verizon Retail	0.027	0.032	470039	9172	129	3			-0.0897
NH	1-Dec-07	MR-2-03-2341	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital S	Parity with Verizon Retail	0.165	0	1817	204	3	0			5
NH	1-Dec-07	MR-2-03-3112	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with Verizon Retail	0.01	0.018	470039	37976	50	7			-1.1193
NH	1-Dec-07	MR-2-03-3140	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity with Verizon Retail	0.027	0.021	470039	28009	129	6			0.7603
NH	1-Dec-07	MR-2-03-3341	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loop	Parity with Verizon Retail	0.011	0	471856	929	53	0			5
NH	1-Dec-07	MR-2-03-3342	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loop	Parity with Verizon Retail	0.011	0	471856	4683	53	0			5
NH	1-Dec-07	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.003	0	83212	559	3	0			5
NH	1-Dec-07	MR-2-03-3345	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0.003	0	83212	8	3	0			5
NH	1-Dec-07	MR-2-04-2100	% Subsequent Reports	Resale POTS	No Standard	23.636	NA		55		13			
NH	1-Dec-07	MR-2-04-2341	% Subsequent Reports	Resale 2-Wire Digital S	No Standard	NA	NA							
NH	1-Dec-07	MR-2-04-3112	% Subsequent Reports	UNE POTS Loop	No Standard	23.979	NA		196		47			
NH	1-Dec-07	MR-2-04-3140	% Subsequent Reports	UNE POTS Platform	No Standard	12.643	NA		174		22			
NH	1-Dec-07	MR-2-04-3341	% Subsequent Reports	UNE 2-Wire Digital Loop	No Standard	11.111	NA		9		1			
NH	1-Dec-07	MR-2-04-3342	% Subsequent Reports	UNE 2-Wire xDSL Loop	No Standard	12.5	NA		16		2			
NH	1-Dec-07	MR-2-04-3343	% Subsequent Reports	UNE 2-Wire xDSL - Line	No Standard	0	NA		1		0			
NH	1-Dec-07	MR-2-04-3345	% Subsequent Reports	UNE 2-Wire xDSL - Line	No Standard	NA	NA							
NH	1-Dec-07	MR-2-05-2100	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	0.294	NA		9172		27			

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN	DEV	Z_SCORE
NH	1-Dec-07	MR-2-05-2200	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.147			676		1			
NH	1-Dec-07	MR-2-05-2341	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital S	No Standard	2.45			204		5			
NH	1-Dec-07	MR-2-05-3112	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	0.402			37976		153			
NH	1-Dec-07	MR-2-05-3140	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	0.382			28009		107			
NH	1-Dec-07	MR-2-05-3200	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.902			3991		36			
NH	1-Dec-07	MR-2-05-3341	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loop	No Standard	0.645			929		6			
NH	1-Dec-07	MR-2-05-3342	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loop	No Standard	0.533			4683		25			
NH	1-Dec-07	MR-2-05-3343	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line	No Standard	0.357			559		2			
NH	1-Dec-07	MR-2-05-3345	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line	No Standard	12.5			8		1			
NH	1-Dec-07	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with VZ Retail	24.349	30.303	538	33	131	10			-0.5826
NH	1-Dec-07	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Residenc	Parity with VZ Retail	14.048	16.666	2890	6	406	1			0.2463
NH	1-Dec-07	MR-3-01-2341	% Missed Repair Appointment - Loop	Resale 2-Wire Digital S	Parity with VZ Retail	33.333	NA	3		1				
NH	1-Dec-07	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with VZ Retail	15.637	8.45	3434	142	537	12			2.6134
NH	1-Dec-07	MR-3-01-3144	% Missed Repair Appointment - Loop	UNE Platform Business	Parity with VZ Retail	24.349	26.666	538	60	131	16			-0.2574
NH	1-Dec-07	MR-3-01-3145	% Missed Repair Appointment - Loop	UNE Platform Residenc	Parity with VZ Retail	14.048	10.465	2890	86	406	9			1.1143
NH	1-Dec-07	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loop	Parity with VZ Retail	15.653	12.5	3437	8	538	1			0.6558
NH	1-Dec-07	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loop	Parity with VZ Retail	15.653	7.142	3437	14	538	1			1.3266
NH	1-Dec-07	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	4.093	0	171	1	7	0			SS
NH	1-Dec-07	MR-3-01-3345	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	4.093	NA	171		7				
NH	1-Dec-07	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with VZ Retail	12.121	0	33	3	4	0			SS
NH	1-Dec-07	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residenc	Parity with VZ Retail	13.684	NA	95		13				
NH	1-Dec-07	MR-3-02-2341	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital S	Parity with VZ Retail	0	NA	3		0				
NH	1-Dec-07	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with VZ Retail	14	0	50	7	7	0			5
NH	1-Dec-07	MR-3-02-3144	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity with VZ Retail	12.121	0	33	2	4	0			SS
NH	1-Dec-07	MR-3-02-3145	% Missed Repair Appointment - Central Office	UNE Platform Residenc	Parity with VZ Retail	13.684	0	95	4	13	0			SS
NH	1-Dec-07	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loop	Parity with VZ Retail	13.207	NA	53		7				
NH	1-Dec-07	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loop	Parity with VZ Retail	13.207	NA	53		7				
NH	1-Dec-07	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0	NA	6		0				
NH	1-Dec-07	MR-3-02-3345	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	0	NA	6		0				
NH	1-Dec-07	MR-3-03-2100	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	37.037			27		10			
NH	1-Dec-07	MR-3-03-2341	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital S	No Standard	20			5		1			
NH	1-Dec-07	MR-3-03-3112	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	3.267			153		5			
NH	1-Dec-07	MR-3-03-3140	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	11.214			107		12			
NH	1-Dec-07	MR-3-03-3341	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loop	No Standard	33.333			6		2			
NH	1-Dec-07	MR-3-03-3342	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loop	No Standard	4			25		1			
NH	1-Dec-07	MR-3-03-3343	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line	No Standard	0			2		0			
NH	1-Dec-07	MR-3-03-3345	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line	No Standard	0			1		0			
NH	1-Dec-07	MR-4-01-2100	Mean Time To Repair - Total	Resale POTS	Parity with VZ Retail	22.64525	17.33174	3563	42	4841102	43676		29.24537	1.4778
NH	1-Dec-07	MR-4-01-2216	Mean Time To Repair - Total	Resale Specials (Non D	Parity with VZ Retail	5.66822	3.95	32	3	10883	711		4.63293	SS
NH	1-Dec-07	MR-4-01-2217	Mean Time To Repair - Total	Resale Specials (DS1 &	Parity with VZ Retail	4.96616	NA	33		9833			5.46562	
NH	1-Dec-07	MR-4-01-2341	Mean Time To Repair - Total	Resale 2-Wire Digital S	Parity with VZ Retail	14.00277	NA	6		5041			25.62879	
NH	1-Dec-07	MR-4-01-3112	Mean Time To Repair - Total	UNE POTS Loop	Parity with VZ Retail	22.95511	14.12337	3484	149	4798537	126263		29.32336	5
NH	1-Dec-07	MR-4-01-3140	Mean Time To Repair - Total	UNE POTS Platform	Parity with VZ Retail	22.64525	18.16699	3563	152	4841102	165683		29.24537	2.331
NH	1-Dec-07	MR-4-01-3216	Mean Time To Repair - Total	UNE Specials (Non DSC	Parity with VZ Retail	5.66822	NA	32		10883			4.63293	
NH	1-Dec-07	MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (DS1 & D	Parity with VZ Retail	4.96616	5.54375	33	48	9833	15966		5.46562	-0.4746
NH	1-Dec-07	MR-4-01-3341	Mean Time To Repair - Total	UNE 2-Wire Digital Loop	Parity with VZ Retail	22.93972	16.02916	3490	8	4803578	7694		29.31654	0.8151
NH	1-Dec-07	MR-4-01-5000	Mean Time To Repair - Total	Interconnection Trunks (Parity with VZ Retail	NA	NA							
NH	1-Dec-07	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with VZ Retail	17.99879	15.77828	538	33	581001	31241		26.56115	0.3849
NH	1-Dec-07	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Residenc	Parity with VZ Retail	24.03204	22.36666	2890	6	4167157	8052		29.86254	-0.0322
NH	1-Dec-07	MR-4-02-2341	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital S	Parity with VZ Retail	24.29444	NA	3		4373			36.37918	
NH	1-Dec-07	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with VZ Retail	23.11978	14.70927	3434	142	4763601	125323		29.45644	4.9705
NH	1-Dec-07	MR-4-02-3144	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity with VZ Retail	17.99879	14.00388	538	60	581001	50414		26.56115	1.1942
NH	1-Dec-07	MR-4-02-3145	Mean Time To Repair - Loop Trouble	UNE Platform Residenc	Parity with VZ Retail	24.03204	21.84069	2890	86	4167157	112698		29.86254	0.6983
NH	1-Dec-07	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loop	Parity with VZ Retail	23.12081	16.02916	3437	8	4767974	7694		29.45668	0.8387
NH	1-Dec-07	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loop	Parity with VZ Retail	23.12081	15.41547	3437	14	4767974	12949		29.45668	1.3161
NH	1-Dec-07	MR-4-02-3343	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	8.30769	2.45	171	1	85237	147		12.06297	SS
NH	1-Dec-07	MR-4-02-3345	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	8.30769	NA	171		85237			12.06297	
NH	1-Dec-07	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with VZ Retail	4.97121	24.35	33	3	9843	4383		7.85665	SS
NH	1-Dec-07	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Residenc	Parity with VZ Retail	11.83561	NA	95		67463			21.45351	
NH	1-Dec-07	MR-4-03-2341	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital S	Parity with VZ Retail	3.71111	NA	3		668			0.94226	
NH	1-Dec-07	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with VZ Retail	11.64533	2.23809	50	7	34936	940		14.0331	1.9901
NH	1-Dec-07	MR-4-03-3144	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity with VZ Retail	4.97121	6.06666	33	2	9843	728		7.85665	SS
NH	1-Dec-07	MR-4-03-3145	Mean Time To Repair - Central Office Trouble	UNE Platform Residenc	Parity with VZ Retail	11.83561	7.67916	95	4	67463	1843		21.45351	SS
NH	1-Dec-07	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loop	Parity with VZ Retail	11.19622	NA	53		35604			13.74871	
NH	1-Dec-07	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loop	Parity with VZ Retail	11.19622	NA	53		35604			13.74871	
NH	1-Dec-07	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line	Parity with VADI/DSNO and R	9.48611	NA	6		3415			9.01785	

STATE	MONTH	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFEREN_DEV	Z_SCORE
NH	1-Dec-07	NP-2-01-6702	% On Time Response to Request for Physical Collo	Collocation - Augment A	95% on time	NA							
NH	1-Dec-07	NP-2-02-6701	% On Time Response to Request for Virtual Colloca	Collocation - New Appli	95% on time	NA							
NH	1-Dec-07	NP-2-02-6702	% On Time Response to Request for Virtual Colloca	Collocation - Augment A	95% on time	NA							
NH	1-Dec-07	NP-2-03-6701	Average Interval - Physical Collocation	Collocation - New Appli	No Standard	NA							
NH	1-Dec-07	NP-2-03-6711	Average Interval - Physical Collocation	Collocation Augment Ap	No Standard	74							
NH	1-Dec-07	NP-2-03-6712	Average Interval - Physical Collocation	Collocation Augment Ap	No Standard	NA							
NH	1-Dec-07	NP-2-04-6701	Average Interval - Virtual Collocation	Collocation - New Appli	No Standard	NA							
NH	1-Dec-07	NP-2-04-6702	Average Interval - Virtual Collocation	Collocation - Augment A	No Standard	NA							
NH	1-Dec-07	NP-2-05-6701	% On Time - Physical Collocation	Collocation - New Appli	95% on time	NA							
NH	1-Dec-07	NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment A	95% on time	100							
NH	1-Dec-07	NP-2-06-6701	% On Time - Virtual Collocation	Collocation - New Appli	95% on time	NA							
NH	1-Dec-07	NP-2-06-6702	% On Time - Virtual Collocation	Collocation - Augment A	95% on time	NA							
NH	1-Dec-07	NP-2-07-6701	Average Delay Days - Physical Collocation	Collocation - New Appli	No Standard	NA							
NH	1-Dec-07	NP-2-07-6702	Average Delay Days - Physical Collocation	Collocation Augment Ap	No Standard	NA							
NH	1-Dec-07	NP-2-08-6701	Average Delay Days - Virtual Collocation	Collocation Augment Ap	No Standard	NA							
NH	1-Dec-07	NP-2-08-6702	Average Delay Days - Virtual Collocation	Collocation Augment Ap	No Standard	NA							
NH	1-Dec-07	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE combine	95% in four (4) Business Days	99.999			589115		589114		
NH	1-Dec-07	BI-2-01-1000	Timeliness of Carrier Bill	Resale & UNE combine	98% in 10 Business Days	99.782			460		459		
NH	1-Dec-07	BI-3-04-1000	% CLEC Billing Claims Acknowledged within two (2)	Resale & UNE combine	95% within two (2) business days after rece	100			16		16		
NH	1-Dec-07	BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calenda	Resale & UNE combine	95% within 28 Calendar Days after acknow	100			23		23		
NH	1-Dec-07	BI-3-07-1000	% Full or Partial Denials	Resale & UNE combine	No Standard	68			25		17		
NH	1-Dec-07	BI-3-08-1000	% CLEC Billing Claim Credits Not Appearing on the	Resale & UNE combine	97.5% within 45 calendar days	100			18		18		
NH	1-Dec-07	BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combine	96%	99.064			4399234.25		4358089.88		
NH	1-Dec-07	OD-1-01-1021	Average Speed of Answer - Operator Services	Operator Service Cente	Parity with Verizon Retail	2.94158	1.66175	335499	20837	986899	34626		
NH	1-Dec-07	OD-1-02-1021	Average Speed of Answer - Directory Assistance	Operator Service Cente	Parity with Verizon Retail	4.04794	1.87044	2557912	40115	10354293	75033		

Legend

+	Enview used to report Retail and Wholesale results
(p)	Z-Score Equivalent from Permutation Test (Applicable to NJ C2C only)
RQ	Reported Quarterly
TR	Temporary Review (Currently Applicable to PA DLWP only)
UD	Performance metric is under development
UR	Performance metric is under Review
NA	No Activity or results cannot be calculated due to zero in the Denominator
NEF	No Existing Functionality
TBD	Performance standard is to be determined
R3	Run 3 times per year
For PO-1 Metrics	Retail data is obtained from Enview, and the total number of observations is 10 per hour per day.
For OD-1 Metrics in NY and CT	Retail and Resale traffic appear in the VZ Retail column. All data is NY and CT combined with the exception of Retail DA.
For OD-1 Metrics	Retail and Resale traffic appear in the VZ Retail column.
North EEL DS0	1-10 lines, 6 days. 11+ Lines, negotiated. No facilities, ECCD + 6 Days. Disconnects 2 days.
South EEL DS0	1-10 lines, 6 days. 11-20 Lines, 10 days. 21+ lines, negotiated. No facilities, 1-10 lines, ECCD + 6 Days. No facilities, 11-20 lines, ECCD + 10 Days. No facilities, 21+ lines, negotiated. Disconnects 2 days
North and South EEL DS1	1-9 lines, 9 days (includes Loop Qual / Facility check). 10+ lines, negotiated. No facilities, ECCD + 6 days. Disconnects, 1-9 lines, 4 days. Disconnects, 10+ lines, 6 days.
North and South EEL DS3	1-9 lines, 18 days (includes Loop Qual / Facility check). 10+ lines, negotiated. No facilities, ECCD + 15 days. Disconnects, 1-9 lines, 4 days. Disconnects, 10+ lines, 6 days.
North and South IOF	1-8 lines, 15 days (includes Facility check). 9+ lines, negotiated. No facilities, ECCD + 15 days. Disconnects, 1-8 lines, 4 days. Disconnects, 9+ lines, negotiated.
SS	Sample size does not meet the minimum criteria for a statistical test specified in Appendix K of the guidelines. See April 29, 2002 NYPSC Order and Appendix K of the C2C Guidelines regarding monitoring and further evaluation.
Stat Score	By default, any Z-Score greater than 5 or less than -5 is assigned a value of 5 or -5, respectively.